

# Emergency Evacuation in Trains

## When a train is stalled between two stations

- Stay calm and wait for in-train announcements.
- Follow the instructions given by our staff.
- Emergency lights and ventilation for air circulation in trains will be activated and this will last for 45 minutes.
- Walk in an orderly fashion to the emergency exits located at both ends of the train. Please assist and give way to children, pregnant women, the elderly and disabled passengers.
- Should you need to activate the Emergency Detrainment Ramp, proceed to the train captain's cabin at the front end of the train. Follow instructions located on the door leading to the train captain's cabin. For the Circle Line, the ramp is located at both ends of the train.
- Never attempt to jump from a train car by forcing open the train doors. The train is 1.2m above the ground and you may hurt yourself.
- Smashing the windows is discouraged. This is especially dangerous in the event of a chemical attack.
- Do not step out onto the tracks unless instructed by our staff as the power rail may still be 'live' and passengers risk being electrocuted.
- To speak to our staff, press the red Emergency Communications Button (ECB) located beside the train door and speak into the intercom.
- To find out which train car you are riding on, look for the four-digit number located near the gangway between train cars.
- If you are on the LRT, our control centre staff will bring the train to the nearest station for passengers to alight. If this is not possible, our staff will attend to the problem on-site, or guide passengers to the nearest station along the emergency walkway.

## Using the emergency detrainment ramp on MRT trains

- Use the emergency detrainment ramp only during emergencies.
- Detrainment ramps for trains operating on the **North-South and East-West Lines** are accessible from the Train Captain's cabins located at both ends of the train.
- Detrainment ramps for trains operating on the **Circle Line** are located at both ends of the train.
- Push out the plastic window, pull down the red lever and enter the train captain's cabin.
- Lift the two red handles on both sides of the Emergency Detrainment Ramp.
- Push the ramp forward.
- Walk down the ramp and flip the second leaf over.
- Walk down the extended ramp onto the track.
- Walk along the tracks to the nearest station.