

## FRIENDS OF SMRT

### Terms and Conditions

The terms and conditions stated below (“Terms and Conditions”) are binding on the members (“Members”) of the Friends of SMRT Club (“Club”) once the application form has been processed and accepted by SMRT Corporation Ltd (“Company”).

The Company reserves the right to change the terms and conditions of the membership at any time.

#### MEMBERSHIP

1. Members must be at least 15 years of age.
2. All applications for membership shall be subject to the approval of the Company at its absolute discretion and without providing any reason therefor.
3. Club membership (“Membership”) is non-transferable and is valid until the expiry date as stated on the Membership card (“Card”).
4. Renewal of Membership is subject to the Company’s approval.
5. The Company reserves the right to accept, reject or terminate the Membership at any time.
6. Cancellation of Membership shall be made in writing and sent to [Friends-of-SMRT@smrt.com.sg](mailto:Friends-of-SMRT@smrt.com.sg) from the Member’s registered email with the Company. Cancellation will take immediate effect from the date on which the Company receives the notice of cancellation.

#### MEMBERSHIP CARD

7. Each Member shall be issued a membership card (“Card”) by the Company upon acceptance of the membership application.
8. The Card is non-transferable and may only be used by the Member whose name is printed on the Card.
9. If the Card is lost, damaged or stolen, it should be reported immediately to the Company’s Customer Relation Department at 1800 336 8900 or via email to [Friends-of-SMRT@smrt.com.sg](mailto:Friends-of-SMRT@smrt.com.sg).
10. A \$25 administration fee shall be imposed by the Company for the issuance of a replacement Card.
11. The Card is strictly for verification for participation in activities/events organized by the Company (“Activities/Events”), and for verification of eligibility for member privileges.
  - a. Membership Cards shall be carried by the Members during the participation in the Activities/Events.
  - b. Membership privileges will be offered only upon presentation of the Membership Card.
12. Any misuse of the Card is subject to immediate termination of Membership. Should any dispute arise from the use of the Card, the decision by the Company shall be final and binding.
13. The Card remains the property of the Company at all times and the Company reserves the right to revoke the Card and/or terminate the Membership of the Member at any time without providing any reason. Members are required to return the Card to the Company upon request of the Company.

## **PERSONAL DATA**

14. Each applicant for Membership is required to provide all personal data and other information requested in the application form herein, in order to enable the Company to consider his/her application. Failure to do so may result in the Company being unable to process the application.
15. By submitting the application form herein, the prospective Member agrees and consents to the Company's collecting, using, disclosing, processing and sharing amongst the Company and its subsidiaries, the Member's Personal Data, and disclosing such Personal Data to the Company and its subsidiaries' service providers, agents or other relevant third parties, wherever situated, for activities or events related to the Club.
16. Members are responsible for keeping the Company up to date as to the accuracy and correctness of their personal details. The Company shall not be responsible for any loss or damage, as a result of a Member's failure to notify of a change in personal details to the Company.

## **LIMITATION OF LIABILITY & INDEMNITY**

17. The Company and its subsidiaries shall not be liable or responsible for any direct or indirect losses, or damages arising from, or in connection with any event, incident, or accident in relation to the Club.
18. Members shall absolve, acquit and discharge the Company, its subsidiaries and their officers, employees, agents or volunteers from all or any responsibility, actions, causes of actions, claims, demands and obligations whatsoever arising from any loss or damage (including without limitation and to the extent permissible by law, physical injury, loss of life or property damage) caused by or sustained as a result of the Members' participation in the Activities/Events or any matter related to Club.
19. Members shall indemnify and keep indemnified, save and hold harmless, the Company, its subsidiaries and their officers, employees, agents or volunteers against all losses, claims, demands, actions, proceedings, damages, costs or expenses, including legal fees (on a full indemnity basis) and any other liability arising directly or indirectly from the Member's participation in the Activities/Events or any matter related to the Club.